

# — Important Information —

Saint Alphonsus Health System, Inc. honors the sacredness and dignity of every person, complies with applicable Federal civil rights laws, and does not discriminate on the basis of protected classes, including but not limited to, race, color, national origin, age, disability, or sex.

## Saint Alphonsus Health System, Inc.:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats such as large print, audio, accessible electronic and other formats
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact our Community Services Coordinator at 1-866-727-6248.

If you believe that Saint Alphonsus Health System, Inc. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance in person, by mail, fax or email to:

- Patient Relations Coordinator,  
1055 N Curtis Road, Boise, Idaho 83706
- Phone: 208-367-6226 | Fax: 208-367-8181
- Email: BO-PatientRelations@saintalphonsus.org

If you need help filing a grievance the Patient Relations Coordinator is available to help you.

You can also file a civil rights complaint with the US Department of Health & Human Services, Office of Civil Rights electronically via web, by mail or phone to:

- US Department of Health & Human Services,  
200 Independence Avenue, SW, Room 509F,  
HHH Building, Washington, DC 20201
- Web <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>
- Phone 1-800-368-1019 | TTY 1-800-537-7697

## Arabic

ملحوظة: إذا كنت تتحدث انكليز اللغة، فإن خدمات المساعدة اللغوية متوفرة لك بالمجان.  
(1-844-801-7932-اتصل برقم) 1-866-727-6248 رقم هاتف الصم والبكم:

## Nepali

ध्यान दिनुहोस्: तपाइंले नेपाली बोलनुहुन्छ भने तपाइंको नमिति भाषा सहायता सेवाहु  
नशुल्क रूपमा उपलब्ध छ । फोन गर्नुहोस्  
1 (866) 727-6248 (टेलिफा: 1-844-801-7932) ।

## Burmese

သတိ။ သင် [ဗမာစကား] ပြောရင် ဘာသာစကားအတွက် အကူအညီပေးတဲ့ဝန်ဆောင်မှု  
အခမဲ့ရရှိနိုင်ပါတယ်။ 1-866-727-6248 (TTY: 1-844-801-7932) ကို ဖုန်းဆက်ပါ။

## Russian

ВНИМАНИЕ: Если вы говорите на русском языке,  
то вам доступны бесплатные услуги перевода.  
Звоните 1-866-727-6248 (телетайп: 1-844-801-7932).

## Chinese

注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。  
請致電 1-866-727-6248 (TTY: 1-844-801-7932)。

## Serbo-Croatian

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke  
pomoći dostupne su vam besplatno. Nazovite 1-866-727-6248  
(TTY- Telefon za osobe sa oštećenim govorom ili sluhom:  
1-844-801-7932).

## Farsi

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما  
تماس بگیرد. (1-844-801-7932) فراهم می باشد. با 1-866-727-6248

## Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios  
gratuitos de asistencia lingüística. Llame al 1 (866) 727-6248  
(TTY: 1-844-801-7932).

## French

ATTENTION : Si vous parlez français, des services d'aide  
linguistique vous sont proposés gratuitement.  
Appelez le 1 (866) 727-6248 (ATS : 1-844-801-7932).

## Swahili

KUMBUKA: Ikiwa unazunguma Kiswahili, unaweza kupata,  
huduma za lugha, bila malipo. Piga simu 1-866-727-6248  
(TTY: 1-844-801-7932).

## Japanese

注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。1 (866)  
727-6248 (TTY: 1-844-801-7932) まで、お電話にてご連絡ください。

## Urdu

توجہ: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال  
8426-727-668-1 کریں (2397-108-448-1)

## Karen

တံသုတ်တံသုတ်: မုဟ်နုတ်တံသုတ်တံသုတ်အကိ:လိတ်တံသုတ်တံသုတ် 1-866-727-6248  
(TTY: 1-844-801-7932). မၤစၢၤန့ၤသုတ်တံသုတ်တံသုတ်အကိ.

## Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ  
miễn phí dành cho bạn.  
Gọi số 1-866-727-6248 (TTY: 1-844-801-7932).

## Kirundi

ICITONDERWA: Nimba uvuga Ikirundi, uzohabwa serivisi zo  
gufasha mu ndimi, ku buntu. Woterefona 1 (866) 727-6248  
(TTY: 1-844-801-7932).



**Saint Alphonsus**